

Asignet helps a Software company

Management struggles to see an enterprise view of activity because of the lack of a single data warehouse for data or reporting, creating a gap in its internal system.

INDUSTRY: SOFTWARE | ORGANIZATION: A GLOBAL TECHNOLOGY COMPANY

About the customer

Software company that made its place on the top half of the Fortune 50 and pioneered the development and utility of enterprise and personal level operating system software.

01

Challenge

Dynamic accuracy and management of its IT infrastructure, efficiency in updating provisioning activity to its inventory and billing system, validation and audit of its billing information against contracts, MACD, and efficient and synchronized AP/GL functions.

In-house point-solution applications built on a very silo-centric needs model, to address the needs of a defined business unit. As a result, many disparate systems that do not communicate with each other and no systematic process to keep systems refreshed.

02

Solution

Customized inventory records that captured attributes unique to the client and that validated accuracy based on records in other client systems including location.

Customized network provisioning functions that dynamically relates to existing inventory and:

- Validates the order request complies with the criteria set for the budget amount.

02

Solution

- Validates the order request complies with the remaining value of the PO it is issued against by dynamically checking into another ERP system
- Validates the order request against the contract
- Creates and ties a new service order against the order and to the contract Automatically audits the vendor billing against the order, contract, and in-service start date for new installations and turn-down date for disconnects

03

Results

Based on the unqualified success of how effectively Asignet is able to not only replace, but also greatly improve capabilities, the client will sunset their existing in-house systems. This will result in significant savings in technological and manual resources in eliminating maintenance and operating costs.

- Eliminated many manual and swivel-chair activities that was inherent in their current processes.
- Eliminated fat-fingering and other validation errors that will save millions of dollars in processing or billing errors.
- Significantly improved budgeting and expense management through predictive analytics against spend. Vast improvement in BI for all client stakeholders.
- Greatly enhances audit capabilities allowing for rapid identification in billing errors and driving speedy dispute resolution.
- Because of the inherent RAD capabilities of Wayfast*, solution is future-proof and globalized, enabling client to make changes or deploy new workflows quickly and effectively.

***Wayfast is a solution for IT/telecom and business to guarantee the full cycle of web applications development and a workflow/BPM product to maximize their respective skills.**
